

TERMS AND CONDITIONS - ODYPS AB

General terms and conditions ("terms and conditions") for orders placed online at www.odyps.com.

Please find below a description of our terms and conditions, which govern how we manage and charge for your purchase of Odyps AB's products. On the website www.odyps.com offered "Odyps products" and "Partner products" for sale.

Odyps products are all products that we offer via www.odyps.com, unless specifically specified that it's Partner products.

Partner products are products that we offer via www.odyps.com and expressly identified as Partner products. Odyps-products and Partner products referenced continue jointly to as "Products".

1. CORPORATE INFORMATION

Odyps AB ("Odyps")

Reg. No. 559151-1638

Phone No. + 46-(0) 31 137055

Address: Odyps AB, Väderkvarnsgatan 1, 417 03 Göteborg, Sweden

Odyps AB and the respective "Odyps partner" referenced continue jointly to as "we".

2. GENERAL INFORMATION

2.1 These general conditions apply to all orders placed by the customer ("customer" or "you") when the customer orders products via [Odyps odyps.com](http://Odyps.odyps.com).

By placing an order of Odyps products, you are your agreement with Odyps LTD.

2.2 When you order Affiliate products, you are entering into a contract with Odyps AB and Odyps, respectively. Contact information, including company name and address, to the relevant Odyps partners listed on the product page.

2.3 By placing an order, you also confirm that you are

(a) 18 years or older and is not under guardianship

2.4 Odyps LTD. reserves the right to, from time to time, revise these terms and conditions without prior notice to you, the customer, if the changes in question. The General conditions are published on www.odyps.com at the time you place your order, however, will apply in respect of your order of Products. If the General conditions are changed after you have placed your order, the General conditions which were published at the time of your order for all matters relating to your order, IE. Both for purchase and eventual return process.

3. ORDER and CONCLUSION of the AGREEMENT in RESPECT of PRODUCTS

By clicking "Confirm" in the final ordering step, producing a binding order and you agree thereby to purchase the products in your shopping cart. Once you have confirmed your order, we will send you a confirmation of your order via email. A binding contract is deemed concluded when you receive the order confirmation.

4. Prices, SHIPPING COSTS and COSTS for EXPRESS DELIVERY

4.1 The prices shown at the time of your order will apply to your purchase. Prices are given in Swedish kronor (SEK) and include value added tax (VAT). Odyps AB, Odyps or relevant partner buy Partner products, holds title to the products until payment in full has been made.

4.2 Odyps AB is not responsible for shipping costs outside Sweden's national border.

4.3 Express delivery available for certain orders of Odyps products. When you place your order is shown in the final ordering step if express delivery is offered regarding your order.

5. PAYMENT

5.1 Odyps AB offers the following payment options: payment by credit or debit card (Visa, Master Card, American Express), paying by invoice and payment via PayPal. We reserve the right to not offer all payment options for all orders and will refer to the current payment options.

You are responsible for any costs associated with your account transactions.

5.2 If you choose to pay by credit card, your card will be charged on the day you place your order.

5.3 Upon purchase by invoice payment deadline is fifteen (15) days. We reserve the right to charge a reminder fee of sixty (60) Swedish kronor (SEK) per reminder for late or non-payment. In case of late or non-payment, the first reminder will be sent fifteen (15) days after you have received delivery confirmation for your order. In case of any subsequent reminders will be sent with ten (10) day intervals, commencing on the date of the first reminder. You have the right to submit evidence showing that the cost of the actual damage for non-payment is lower than the reminder fee, or that no damage has occurred at all.

5.4 by accepting these general terms and conditions will be deemed to have given your consent for any invoices and credit notes exclusively sent to you in electronic form.

6. NORMAL DELIVERY and EXPRESS DELIVERY

6.1 We are only obliged to deliver goods that are available in our stock, including such goods is to submit pursuant to orders from our suppliers. When you order the Partner, products include "stock" and Odyps partners stock. If a product is not available in stock, we will contact you and refund any amounts paid for without undue delay. Furthermore, we do not undertake any obligation to procure products ordered from elsewhere (acquisition) risk. This also applies to orders of generic products (which means those goods in which only the current type and properties are set).

6.2 Products purchased through www.odyps.com are delivered only to the delivery address stated on the order

. When the delivery times specified in working days, with working days, of course, every day from Monday to Friday, excluding public holidays in Sweden (i.e. so-called 'red days).

6.3 We will deliver your products to the delivery address you specified in your order. When you place your order, you will see the estimated delivery time. The delivery time will be updated when we send your order confirmation to your email address.

6.4 If you choose to get your Odyps products with express delivery, your order will be shipped within three (3) working days. (Sweden)

About Odyps-the products are not delivered within three (3) business days, we will of course refund the delivery cost for express delivery.

7. Conditions of DISCOUNT DEALS

7.1 Discount offers are offers that can't be bought, but offered as part of Odyps AB's marketing and that is only valid for a limited time.

7.2 discount offers can only be used one (1) time per order and only within the period of validity of the current discount offer. Certain brands or products may be excluded from the offer, which means that the discount cannot be used for the purchase of these brands or products. Discount offers may not be used to purchase gift cards. Please note that your order may need to meet a minimum order value for use of discount offers should be allowed.

7.3 The total order value of the products must meet or exceed the value of the discount offer. If the total order value exceeds the rebate offer's value, you can make payment of the excess of the value by any of the payment options offered, please see section 5.1, above. It is not possible to redeem discount offers for cash and on discount deals alone, it is also not any interest. The value of a discount offer will not be refunded if you exercise your right of withdrawal in respect of all or part of your order, but we will refund the amount you paid for the returned Products. The refund will not cover any amount you received less in determining price, by using a discount offer.

7.4 You can only use discount deals before the ordering process is completed. This means that it is not possible to use discount deals with retroactive effect. Discount offers are personal and may not be transferred to third parties. Unless stated otherwise, discount offers cannot be combined with other offers.

7.5 If you have used a discount offer for an order and later choose to make use of your right of revocation and return one or more products, and this means that the total order value is less than or equal to the discount offer's value, so We reserve the right to charge you the price of the goods you are retaining (depending on the conditions of the current discount offer).

8. TERMS and CONDITIONS for GIFT CERTIFICATES

8.1 Gift certificate constitutes value credits that are offered for sale. Gift cards can only be used to purchase products and cannot be used to purchase additional gift cards. If the total order value exceeds your gift card value, you can make payment of the excess of the value by any of the payment options offered, please see section 5.1, above.

8.2 gift cards can only be used and balances utilized before confirming your order. It is not possible to redeem gift cards for cash and gift cards alone, it is also not any interest. By logging in via your user account at www.odyps.com, you can use the gift card, add them to your user account and see the balance on any credit balances.

9. The STATUTORY RIGHT of WITHDRAWAL when PURCHASING PRODUCTS

9.1 When you shop at www.odyps.com, you have, by law, the right to cancel your purchase.

9.2 If you want to return a product, you can print a return form via your user account at www.odyps.com.

Your right of withdrawal

9.3 You are entitled to exercise your right of cancellation against Odyps AB and, where appropriate, relevant Odyps-partner, and return your order without giving any reasons within fourteen (14) days. The withdrawal period of fourteen (14) days from the date you or a third party acting on your behalf, other than the carrier, got the last Product in the order.

9.4 If you wish to exercise the right of withdrawal, you must send a clear and clear written notice stating this to us at: Odyps AB, Väderkvarnsgatan 1, 417 03 Göteborg, Sweden (e-mail: info@odyps.com). If you wish to return partner products, you may also, but are not obligated to, notify the relevant ODYPS partner in the manner specified in Section 9.3. You can use the withdrawal form below, but this is not a requirement.

9.4.1 You are responsible for the return cost.

9.4.2 When you buy through PayPal, you can get your refunded return refunded.

9.5 To exercise the right of withdrawal, you should send a clear and unequivocal written notice where you set this to us at the address: Odyps AB, Väderkvarnsgatan 1, 417 03 Göteborg, Sweden (e-mail: info@odyps.com). If you want to return the Partner products, you can also, but is not obligated to, notify the relevant Odyps-partners in the manner specified in section 9.3. You can use the cancellation form below, but it is not a requirement.

9.6 You can also exercise your cancellation right by using the standard form is available for download on the Consumer Agency's website (www.konsumentverket.se) and send it to us (e.g. via letter by post or by e-mail).

Repentance law meaning

9.7 If you exercise your right of cancellation against Odyps AB and, where appropriate, relevant Odyps-partner, we will refund all payments we received from you, will be made as soon as possible and no later than fourteen (14) days from the date we received your message your desire to exercise your right of withdrawal in respect of the order. We will use the same method of payment for the reimbursement that you used for the current order, unless we expressly agree otherwise. Our implementation of reimbursement as such will not entail any additional costs for you. We reserve the right to wait to implement the refund until we have received the Products from you or until you have submitted documentation showing that you have returned them, and will wait until any of these events occurred.

9.8 If you exercise your right of cancellation, you are obliged to, without undue delay, and not later than within fourteen (14) days from the date you told us about your desire to exercise the right of withdrawal, return all products that you wish to exercise your right of withdrawal.

9.9 The previous one means that you meet the requirements of section 9.8 If you return the products before the expiry of the deadline of fourteen (14) days. We will bear the cost of the return, provided that you use the provided return form. If any such return form is not used, you are required to pay the costs of return itself. A condition for full refund is that the products will be returned in the same condition they were in when you received the delivery, if an impairment is found to have occurred because of your handling of these products, you are required to replace this.

Withdrawal form

(If you wish to exercise your right, please fill in this form and send to us)

Attn: Odyps AB, Väderkvarnsgatan 1, 417 03 Göteborg, Sweden (e-mail: info@odyps.com (or the relevant Odyps partner)

I/we (**) hereby give notice that I/we (**) withdraw from my/our purchase agreement in respect of the following goods (*)

-ordered/received on the (*) (*)

-name of consumer (s)

-consumer (s) address

-date

(*) Delete as applicable

Exception from the right of withdrawal: Repentance and return the right does not apply to products with broken seals, sealed by the health or hygiene reasons.

10. Complaints

10.1 You always have the right to complain, within three (3) years from the date of receipt of the products return defective products, provided that you notify us of the defect within a reasonable time after you discovered the error. If you want to complain about a faulty Partner product, you can also, but is not obligated to, make a complaint to the relevant Odyps partner. Complaints are made within two (2) months from the time you discovered the error are always considered to have been filed within a reasonable time.

10.2 If the products returned can be found defective will Odyps AB will make a full refund equivalent to your purchase price for the products, and delivery costs. In order for a product to be considered a defect, the defect have occurred before the sale. If you make a warranty claim the defective product within six (6) months from the time of sale, is considered the fault have occurred before the time of sale, unless otherwise disproved by Odyps AB, or, where appropriate, relevant Odyps partner. If the complaint is made more than six (6) months after the sale, however, you are required to submit evidence showing that the error occurred before the sale. If you want to make a complaint, you can contact us at Odyps AB, Väderkvarnsgatan 1, 417 03 Göteborg, Sweden (e-mail: info@odyps.com. You can also, but is not obligated to, contact the relevant Odyps partner in accordance with clause 9.3 above, when the order concerns the Partner products.

11. REFUNDS

Refunds will be done automatically using the same payment method used by you to pay for your products. If payment by invoice will refund to be made to the account from which the payment was made from. If necessary, we may need to ask you for your account details. If you paid through PayPal or by credit or debit card, the refund will be made to your PayPal account and credit or debit card. If you used a gift card to pay for your goods, the refund of the amount in question to be made by providing a tax credit registered to your gift certificate account.

12. Intellectual property rights

All intellectual property rights belonging to Odyps LTD, its affiliates and/or licensors, including but not limited to trademarks and works protected by copyright and reproduced on odyps.com, is the property of Odyps LTD, its affiliates and/or its licensors who reserves all rights thereto. This means that any use of www.odyps.com or its content constitutes a use other than that use that falls within a customer's actions regarding orders, administration and utilization of services related to the purchase of Odyps-products requires the prior written permission of Odyps Ltd. To avoid confusion so that means that copying or storage of content from www.odyps.com, in its entirety or parts thereof, for any purpose other than for a customer's private, non-commercial purposes, requires prior written permission from Odyps AB. This restriction includes, but are not limited to, trademarks, business names/company names, product names, images, photos, graphic design elements, and information about Odyps-products.

13. Customer service

If you need help, we refer you to our help section or you can contact us [here](#).

14. Miscellaneous

14.1 these general terms and conditions and your agreement with Odyps AB neither disclaim Odyps AB from or limit Odyps AB's liability under applicable consumer protection legislation.

14.2 if any provision of these terms and conditions, or any part thereof, would be found invalid, this shall not affect the validity or the interpretation of other provisions of these general terms and conditions, unless the Odyps AB or customer's commitments, at the exclusion of such provisions, would be considered as an unfair burden.

14.3 These terms and conditions are available at www.odyps.com. You can also print or save these general terms and conditions by using the normal commands in your browser (usually file-> save as). You can also download and save this document in PDF format by clicking [here](#). To open the PDF file, you need Adobe Reader or a similar program to read PDF format installed on your computer. You can download Adobe Reader free of charge at www.adobe.se.

14.4 You can also easily save your order data, you can either download these terms and conditions and using the usual commands to your browser to save the order information that appears on the last page of the ordering process at odyps.com or by waiting for the automatic order confirmation email that we send to the email address you have provided in connection with the completion of your order. Order confirmation containing your order details as well as our general terms and conditions and can easily be saved or printed via your email software.

15. ALTERNATIVE DISPUTE RESOLUTION PROCEEDINGS

15.1 You have in your capacity as a consumer, if you have a complaint about a purchase which has not been addressed through direct contact with Odyps AB, turn to an alternative dispute resolution body to settle amicably. Turning to an alternative dispute resolution body is generally cheaper, less formal and faster than going to court. You can only use this option if you are resident in the EU and the other party is established in the EU. You can either use the online platform for complaints is available on the Commission's website, www.ec.europa.eu/odr, or contact the National Board for consumer complaints, via www.arn.se. The National Board for consumer complaints is an approved alternative dispute resolution Board and is subject to the Directive 2013/11/EU on alternative dispute resolution for consumer disputes.

16. GOVERNING LAW and DISPUTE RESOLUTION

These general terms and conditions and the contract between you and Odyps AB, and, where appropriate, relevant Odyps partner, shall be governed by and construed in accordance with Swedish law. Disputes arising out of these general terms and conditions shall be settled by a court in Sweden.

With kind regards,

Odyps AB, Väderkvarnsgatan 1 ,417 03 Göteborg, Sweden